



Warranty

This warranty applies to Ni surfaces products used in residential or commercial interior applications.

No other entity but Ni surfaces is authorized to offer any warranty agreement related to the products.

This document has been updated May 21st 2024.

It prevails over any other previous warranty document and it shall come into effect on the date of its publication.

- 1. Stains caused by exposure to substances with a pH level above 13 are not covered by this warranty.**
- 2. Burn marks or cracks caused by exposure to heat higher than 120 degree Celsius are not covered by this warranty.**
- 3. If Ni surfaces, at its sole discretion, decides to provide replacement material for valid warranty claims, it will not cover the costs associated with transporting the material to the destination.**
- 4. Products installed outdoors are not covered by this warranty.**
- 5. Damage caused by thermal shocks is not covered by the warranty.**
- 6. This warranty does not cover any costs related to fabrication or installation, nor any incidental costs incurred by other trades, such as plaster work, plumbing, electrical work, structural work, etc.**

- 7. Ni surfaces is not responsible for incidental or consequential damages arising from activities such as handling, templating, fabrication, manipulation, cutting, polishing, or installation, as these activities are beyond Ni surfaces' control. Such damages are the responsibility of the independent fabricator or installer involved in each project. Ni surfaces strongly advises reading the Fabrication Tips and Product Care instructions carefully before handling Ni surfaces products.**
- 8. The warranty excludes any products that have not been fully paid for.**
- 9. Installed products with manufacturing defects that were, or should have been, known or visible to installers at the time of installation, including possible color or tone variations, are not covered by this warranty. Ni surfaces products are made from pure natural materials, and variations in color pattern, size, shape, and shade are inherent and expected characteristics of this product.**
- 10. The use of Ni surfaces products in areas intended for foot traffic or machinery transit is expressly excluded from this warranty.**
- 11. This warranty is only applicable to Ni surfaces that have been permanently installed indoors and have not been moved from the original installation.**

Updated: May 21st 2024

This warranty may be modified or updated at any time. Changes to the terms and conditions of this warranty are within our discretion and may occur periodically. Please refer to the most recent version of the warranty for the latest information on coverage and limitations.